

Introduction for Our Outpatient Service

Kindai University Hospital

Advanced Treatment Hospital

Designated Regional Core Hospital for Cancer Treatment (Advanced Medical Treatment)

Designated Cooperation Core Hospital for the Treatment of Liver Diseases

Kindai University Hospital

377-2 Onohigashi, Osakasayama-shi, Osaka

TEL. 072-366-0221

<https://www.med.kindai.ac.jp>

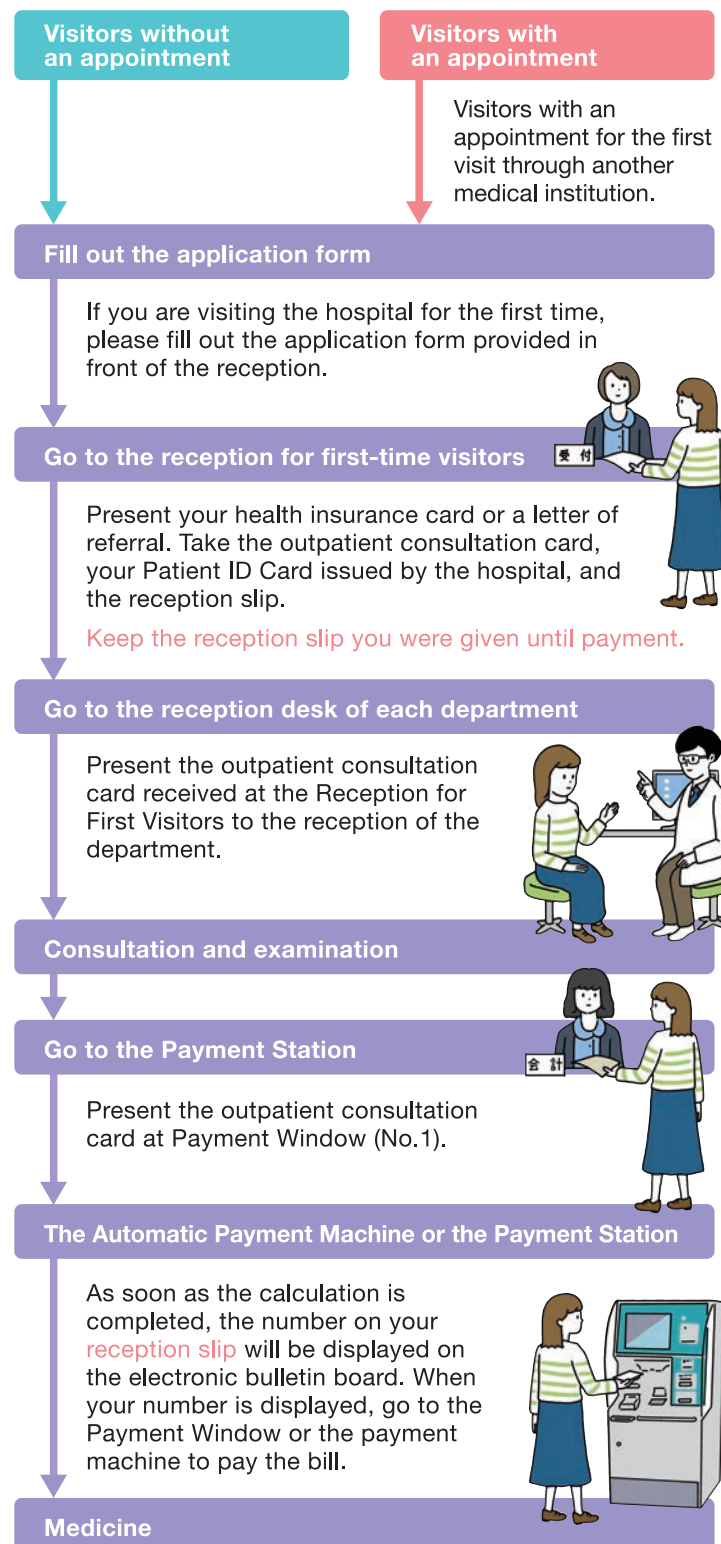
First Visit For those who visit this hospital for the first time

Reception Hours

Visitors with a letter of referral 8:30 - 14:00 (Weekdays), 8:30 - 11:00 (Saturday)

Visitors without a letter of referral or an appointment 8:30 - 11:30 (Weekdays), 8:30 - 11:00 (Saturday)

*Some departments may be closed depending on the day of the week.
Please check the calendar of each department for the outpatient care days.



Information

- For medical consultation etc.**
If you are not sure which department you should visit, please contact the General Information Desk on the 2nd floor.
- Please make an appointment for your next visit during your consultation**
Please make an appointment for your next visit with your doctor during your consultation.
- Patient ID Card**
The Patient ID Card can be used without expiry for all departments in the hospital. Please be sure that you have your Patient ID Card with you when you have an appointment.
- Consultations in other departments**
If you wish to apply for a consultation in another department, visit the Reception for First Visits.
- Reception slip**
The reception slip contains a reception number that is valid from consultation until payment.
- Payment**
Some payments cannot be made at the payment machine. In such cases, please pay at Payment Window (No.2).
* If you had consultations in multiple departments on the same day, your number will be displayed after the calculation for the last consultation is completed.
- Medicine**
A medicine exchange number slip is attached to the receipt. When the medicine pick-up number you have is displayed on the electronic bulletin board, go to the medicine pick-up window (No.3) to receive it.
- Keep your receipt in a safe place**
Keep your receipts in a safe place as it is necessary for various procedures such as reimbursement for large medical expenses and tax deductions.

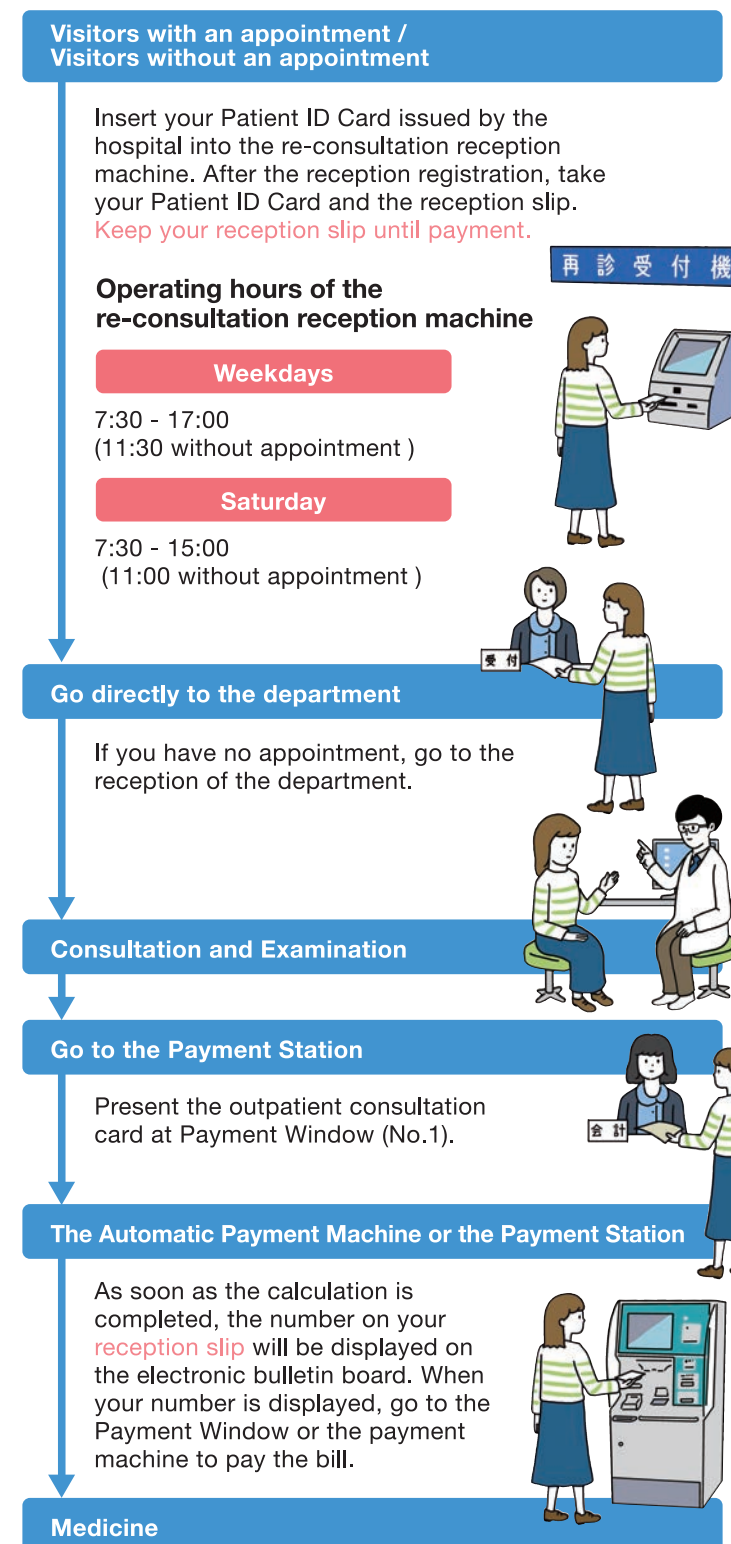
Re-consultation Visitors for re-consultation in the same department

Reception hours for consultations

Visitors with an appointment 7:30 - 17:00 (Weekdays), 7:30 - 15:00 (Saturday)

Visitors without an appointment 7:30 - 17:00 (Weekdays), 7:30 - 11:00 (Saturday)

*Some departments may be closed depending on the day of the week.
Please check the calendar of each department for outpatient care days.

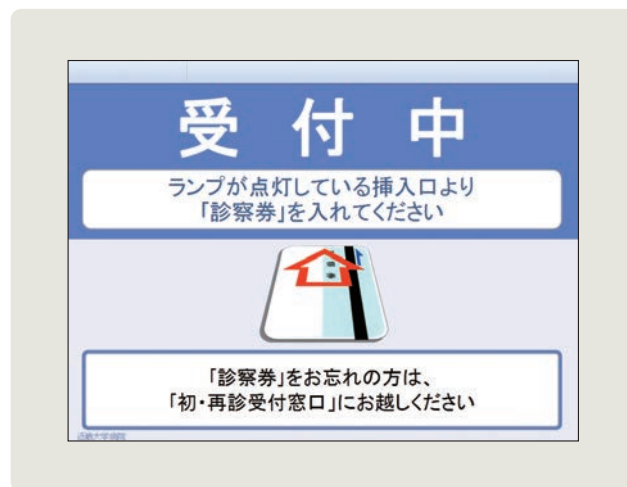


Information

- An appointment is required for re-consultation**
Please make an appointment for your next visit with your doctor during the consultation.
- Cancellation or change of appointment**
Contact the reception of the department for cancellation or change of the consultation date and time.
- Verification of health insurance cards**
Present your health insurance card at the department reception. If you have a change of name or address, present the health insurance card at the reception for re-consultation on the 2nd floor.
*Present your health insurance card at the first consultation of each month.
You may be charged the full amount if you don't present your health card for three months.
- Payment**
Some payments cannot be made at the payment machine. In such cases, please pay at Payment Window (No.2).
* If you had consultations in multiple departments on the same day, your number will be displayed after the calculation of the last consultation is completed.
- Medicine**
A medicine pick-up number slip is attached to the receipt. When the number you have is displayed on the electronic bulletin board, go to the medicine pick-up window (No.3) to receive it.
- Keep your receipt in a safe place**
Keep your receipt in a safe place as it is necessary for various procedures such as reimbursement of large medical expenses and tax deductions.

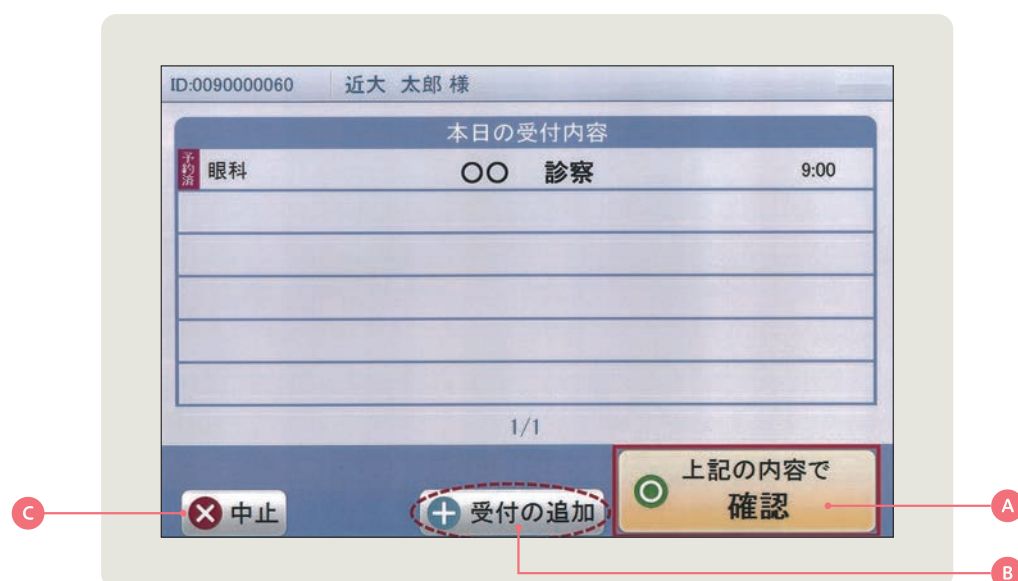
 **Re-consultation** Use of the re-consultation reception machine

1. Insert your Patient ID Card issued by the hospital into the re-consultation reception machine. After the reception registration, take your Patient ID Card and the reception slip. Keep your reception slip until payment.



Reception Window

2. The display shows "Reserved" for the departments where you have an appointment.



Example of a display if you have an appointment with the ophthalmology department.

- A If you want to visit only the department you reserved, just touch the confirmation button. (You do not need to touch the "Reserved" button.)**
If you want to visit only the department you reserved, just touch the confirmation button. (You do not need to touch the "Reserved" button.)
- B If you wish to have a consultation at a department where you haven't made an appointment, touch the "Add Reception" button and select the department. After completion of the department selection, touch the "Confirmation" button.**
- C If you selected the wrong department, touch the "Cancel" button at the bottom left of the screen.**

* If you receive a reception slip after mistakenly touching the wrong department button, or if your desired department is not displayed on the screen, ask at the reception for first visits or re-consultations.

3. After the reception, make sure to take your Patient ID Card issued by the hospital and reception slip and go to the department where you desire to have a consultation.



Reception Completion Screen

* If you have no appointment, make sure to contact the department reception where you desire to have a consultation.

How to Use the Automatic Payment Machine

The Automatic Payment Machine is located in front of the Payment Window on the 2nd floor

Use the Automatic Payment Machine only after your number appears on the electronic bulletin board.

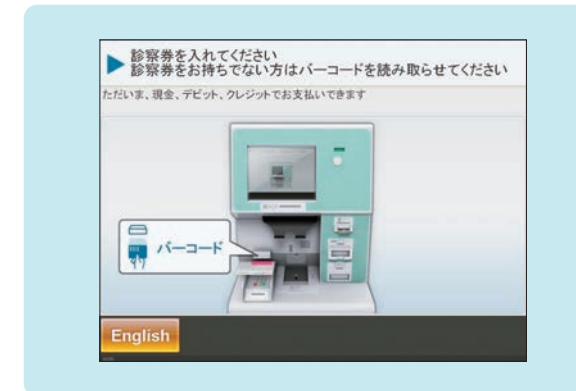
Appearance



If you only partially pay the medical treatment fee, you can not use the machine, so please go to Payment Window (No.2).

1. Insert your Patient ID Card issued by the hospital

D Insert your Patient ID Card issued by the hospital into the card slot, or **B** hold the barcode on the reception slip up to the barcode reader.



2. Confirmation of Charge

Confirm the Charge.



3. Cash Deposit

C E Insert cash.



4. Return of your Patient ID Card

D Your Patient ID Card will be returned.



5. Return of Change

C F Your change will be returned.



6. Issuance of Receipts and Statements

A Receipt/statement is issued.



List of Outpatient Treatment Days

- Accepts both first-time visitors and returning patients
- △ Accepts only returning patients with an appointment
- Accepts only first-time patients

Check the details of each department before you arrive.
For smooth communications, please bring any references from other medical institutions you were seeing.

- ※1 The first visit requires a reference from a medical institution.
- ※2 By Appointment Only.
- ※3 Consultations not covered by insurance: 8:30 - 11:30 am (Thursdays: only the 2nd and 4th) Please call for details.
- ※4 The first visit is only for those with a reference from within the hospital.
- ※5 Only for those 16 years old and older.
- ※6 Those 13 years old and younger must have an appointment including the first visit.
On Saturdays, only the optical topography exam is available.
(on appointment and a reference from a medical institution is needed)
- ※7 On Saturdays, only first-time visitors with a reference are accepted.
- ※8 On Thursdays, we open at 2 pm.
Note: First-time visitors without a reference/appointment are accepted until 11:30 am.
First-time visitors with a reference, until 2 pm.

3F

Clinical Department	MON	TUE	WED	THU	FRI	SAT
Obstetrics and Gynecology (Obstetrics)	○	○	○	○	○	●
Obstetrics and Gynecology (Gynecology)	○	○	○	○	○	●
Pediatrics / Adolescents	○	○	○	○	○	○
Cardiac pediatrics (2F Surgery Reception)	○	○	×	×	○	×
Ophthalmology ※1	○	○	○	○	○	●
Dermatology	○	○	○	○	○	○
Urology	○	○	○	○	○	●
Otolaryngology ※1	○	○	○	○	○	●
Anesthesiology (Pain Clinic)	○	×	△	○	△	×
Plastic Surgery	○	○	○	○	○	○
Dental & Oral Surgery ※1 ※2	○	○	○	○	○	○
Toyoigaku Clinic (Toyo Medical Clinic) ※3	○	×	○	○	○	×

2F

Clinical Department	MON	TUE	WED	THU	FRI	SAT
Cardiology	○	○	○	○	○	○
Internal Medicine of Endocrinology & Metabolism	○	○	○	○	○	○
Gastroenterological Medicine	○	○	○	○	○	○
Department of Hematology and Collagen Disease	○	○	○	○	○	○
Nephrology	○	○	○	○	○	○
Neurology	○	○	○	○	○	○
Oncology	○	○	○	○	○	○
Respiratory & Allergy Medicine	○	○	○	○	○	○
Chinese Medicine Department ※2	×	○	×	×	×	×
Psychosomatic Internal Medicine ※2 ※5	○	○	○	○	○	△
Mental Health Consultation Department ※6	○	○	○	○	○	×
Surgery (Upper Digestive Tract)	○	○	○	○	○	○
Surgery (Lower Digestive Tract, Endoscope)	○	○	○	○	○	○
Surgery (Hepatobiliary, Pancreatic)	○	○	○	○	○	●
Surgery (Respiratory)	○	○	○	○	○	×
Surgery (Endocrine Mammary Gland) ※7	○	○	○	○	○	●
Surgery (Pediatric)	○	○	○	○	○	○
Department of Neurosurgery ※1	△	○	○	○	△	○
Respiratory and Allergy Medicine ※8	○	×	○	○	×	○
Palliative Care Internal Medicine ※4	○	○	×	○	×	×

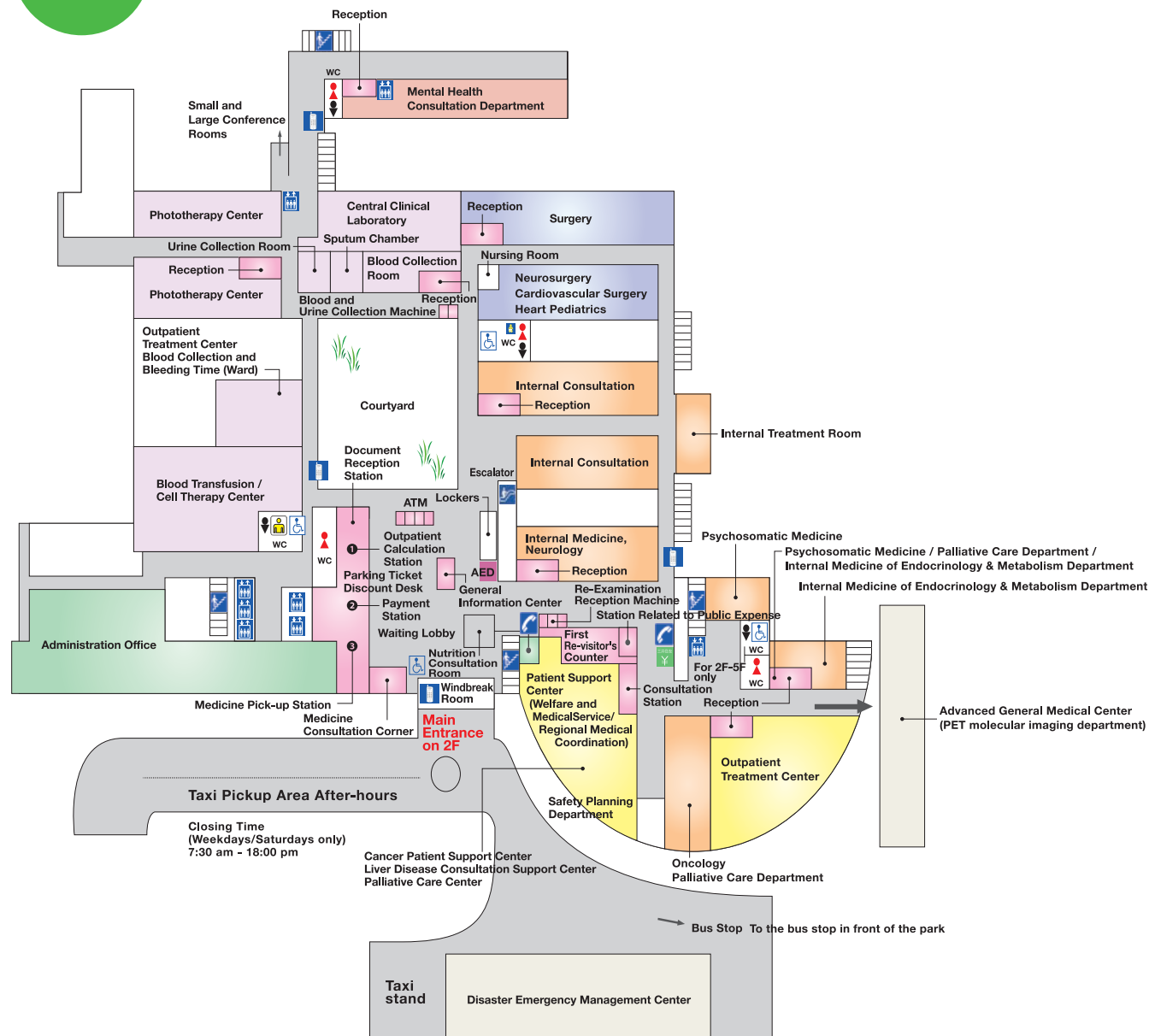
1F

Clinical Department	MON	TUE	WED	THU	FRI	SAT
Orthopedic Surgery ※1	○	○	○	○	○	○
Therapeutic Radiology ※1	○	○	○	○	○	×
Radiology Department ※1	○	×	×	×	×	○

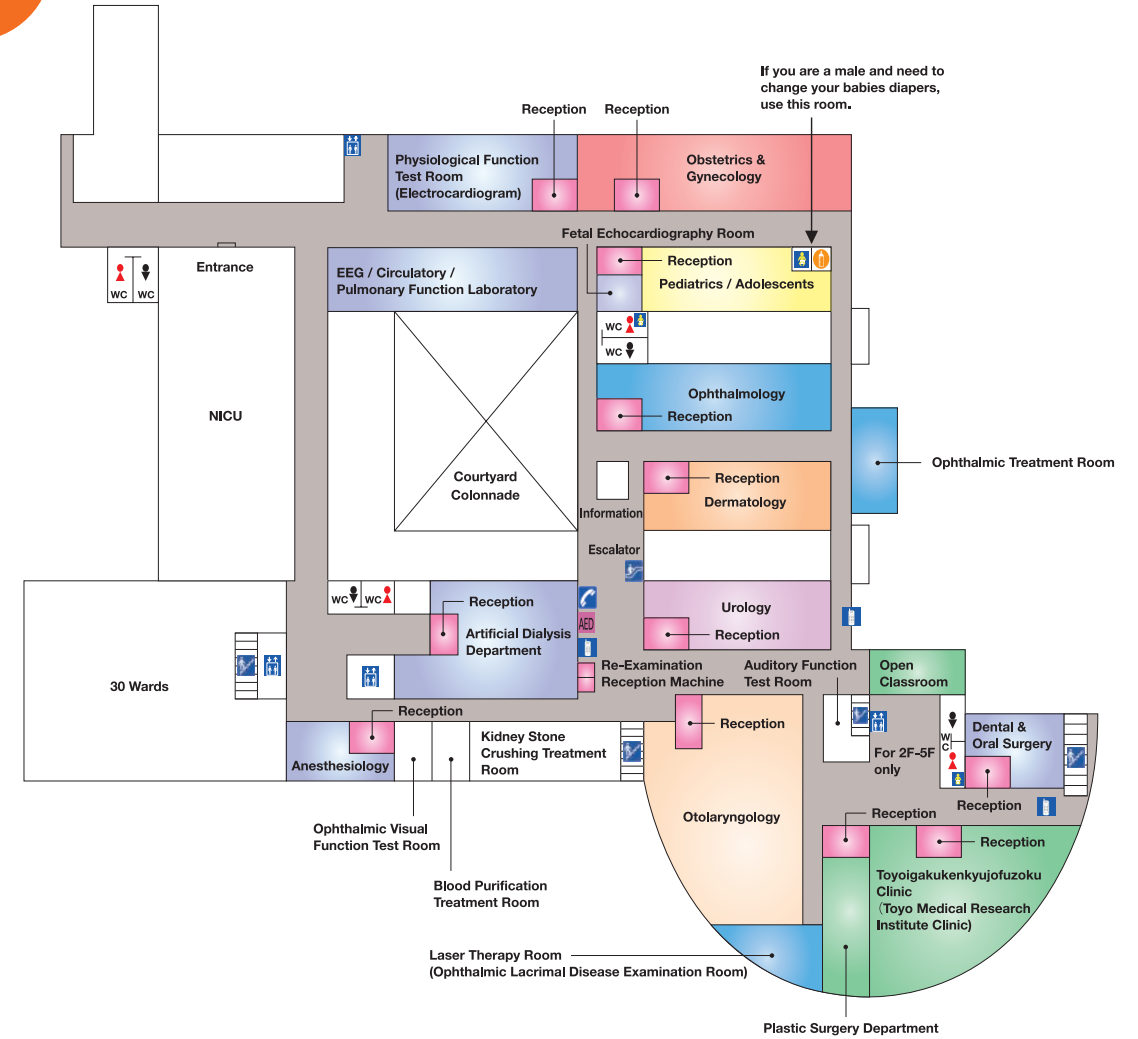
Information for Each Floor

The main entrance is on the 2F

2F



3F



- Elevator
- Toilet
- Payphone
- Diaper Change Table
- Escalator
- Toilet (Wheelchair Compatible)
- Mobile Phone Usable Area
- Nursing Room
- Emergency Stairs
- Toilet (Ostomate Compatible)
- Restaurant
- Stairs

* Nursing rooms are located in the Surgery (2F) and Pediatrics (3F)
 * The hospital shop is located outside the night entrance in front of the Disaster Prevention Center.

Information for Each Floor

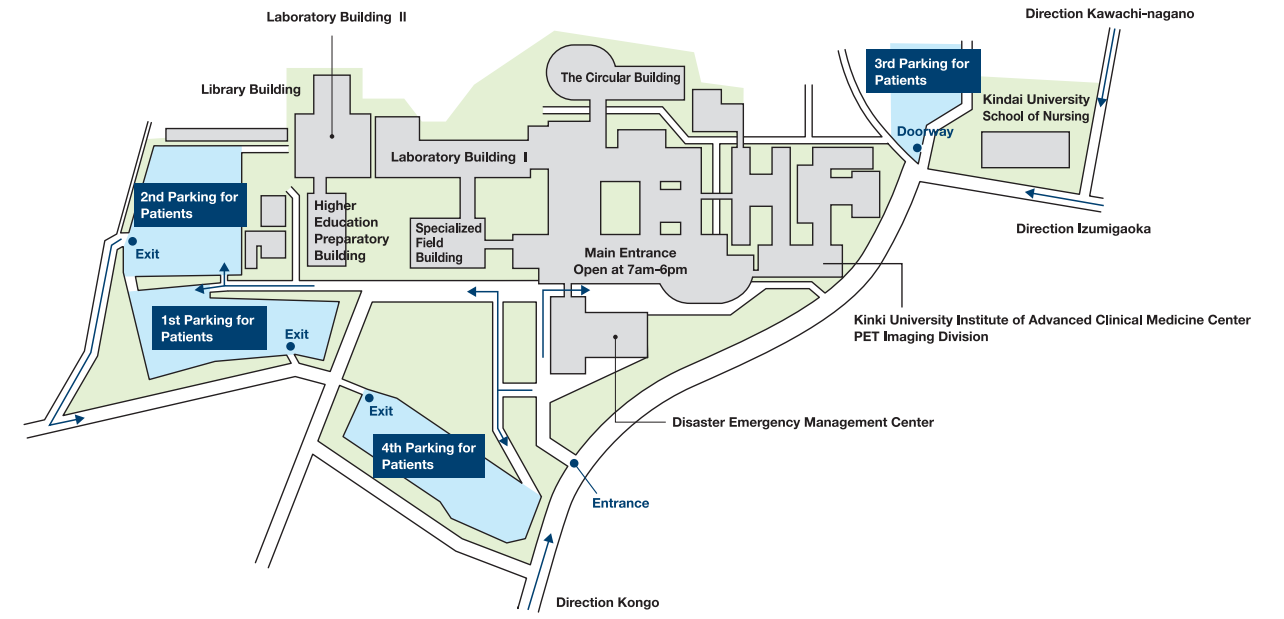
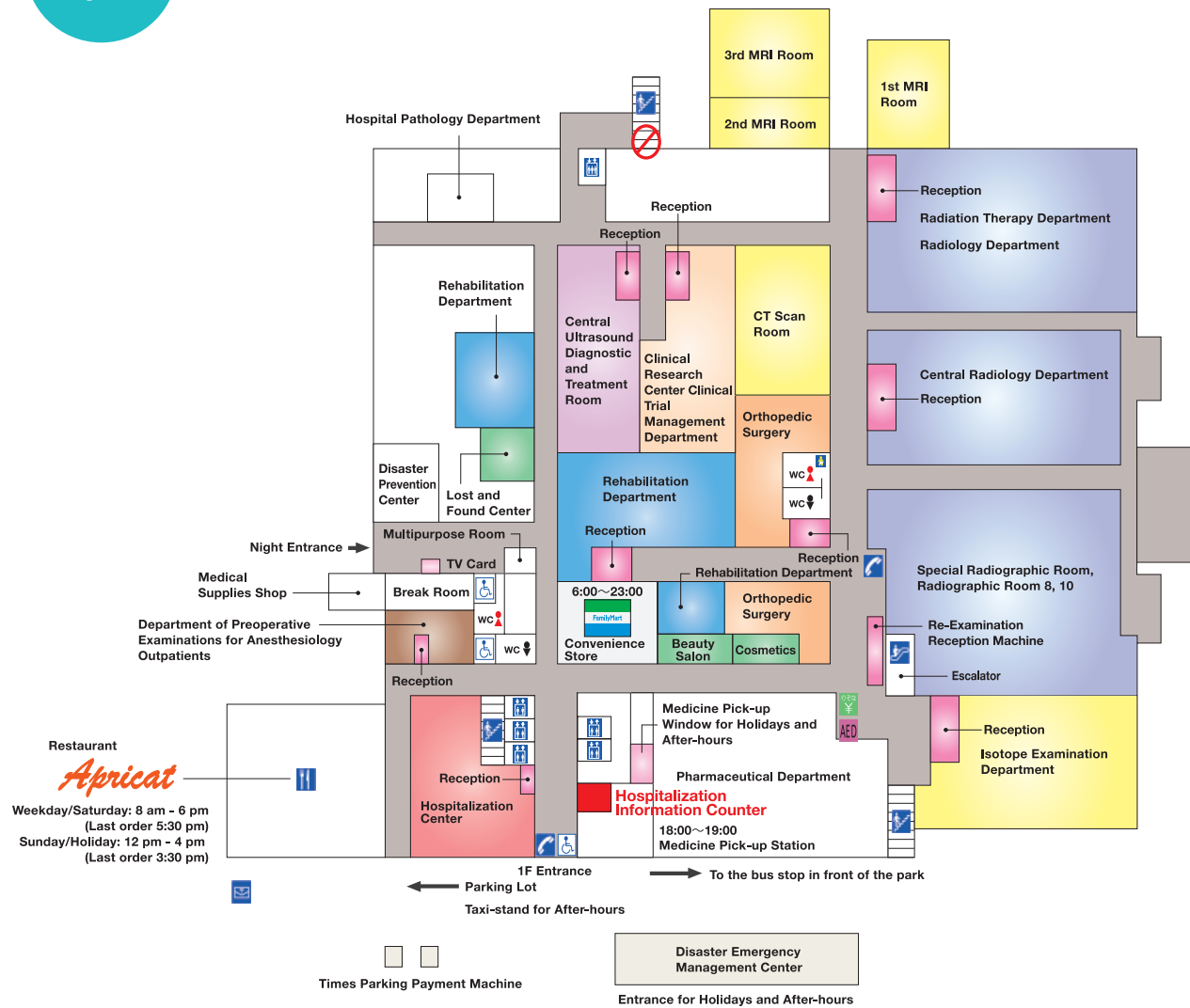
Information for Each Floor

Information for Each Floor

The main entrance is on the 2F.

Parking information

1F



- Elevator
- Escalator
- Emergency Stairs
- Toilet
- Toilet (Wheelchair Compatible)
- Toilet (Ostomate Compatible)
- Payphone
- Mobile Phone Usable Area
- Restaurant
- Diaper Change Table
- Nursing Room
- Stairs

* Nursing rooms are located in the Surgery (2F) and Pediatrics (3F)
 * The hospital shop is located outside the night entrance in front of the Disasters Prevention Center.

Information for Each Floor

Parking Information Desk

